

2.F Administrative Data: Offices and Staff

SSA Offices and Staff

Table 2.F1.—Number of SSA offices, 1998

Organization	Number
SSA headquarters (Baltimore, Maryland)	1
Regional offices ¹	10
Field offices ²	1,345
Level 1	567
Level 2	732
Resident stations	46
Teleservice centers	36
Program service centers ³	6
Data operations center ⁴	1
Office of Hearings and Appeals:	
Headquarters (Falls Church, Virginia)	1
Regional offices	10
Hearing offices	⁵ 141

¹ Regional offices are located in: Boston, MA; New York, NY; Philadelphia, PA; Atlanta, GA; Chicago, IL; Dallas, TX; Kansas City, MO; Denver, CO; San Francisco, CA; and Seattle, WA.

² In December 1997, the field office structure was revised. All SSA field offices were redesignated as Level 1, 2, or resident stations depending on the characteristics of the facility and the service area, and other conditions.

³ Program service centers are located in: Jamaica, NY; Philadelphia, PA; Birmingham, AL; Chicago, IL; Kansas City, MO; and Richmond, CA.

⁴ The data operations center is located in Wilkes-Barre, PA.

⁵ Includes one satellite and eight temporary offices.

Table 2.F2.—Number and percent of SSA employees, by minority status and grade, September 30, 1998 ¹

Full-time and part-time employees	Total	GS 1-4	GS 5-8	GS 9-12	GS 13-15	SES
Total number ²	63,298	1,979	20,784	32,755	6,117	104
Percent:						
Women	70.9	78.9	84.9	70.0	41.9	34.6
All minorities	38.5	42.9	51.8	33.5	21.7	34.6
Black	27.0	33.7	36.8	23.2	14.8	22.1
Hispanic	8.6	6.5	11.8	7.6	4.6	9.6
Asian or Pacific Islander	2.1	2.2	2.4	2.0	1.5	1.9
American Indian or Alaskan Native8	.5	.9	.7	.8	1.0
Employees with disabilities ²	2.0	9.1	2.9	1.2	.6	1.0

¹ Data from SSA's Affirmative Employment Plan.

² Includes all full-time and part-time permanent employees.

Table 2.F3.—Number of work years, fiscal years 1991-98

Year	Full-time permanent staff ¹	Total work years ²
1991	63,411	66,040
1992	62,115	68,135
1993	61,640	66,623
1994	62,434	66,741
1995 ³	62,504	67,063
1996	62,133	66,726
1997	61,224	69,378
1998	59,943	67,210

¹ On duty at end of fiscal year.

² Includes full-time, part-time, and temporary employees; employees in special programs; and overtime hours worked.

³ Includes 1,055 positions that were transferred from the Department of Health and Human Services to SSA when SSA became an independent agency (under P.L. 103-296, effective Mar. 31, 1995).

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